

The Retrieval Problem



- Retrieval problem: "To retrieve as much relevant information as possible while at the same minimizing the amount of irrelevant information returned".
- Issues:
 - mismatch between document and query due to language ambiguity (synonym, homonym, paraphrasing, metaphor, word forms, typo)
 - mismatch between document and query due to incomplete understanding of problem ("garbage in, garbage out")
 - noisy document collection (OCR)
 - misleading content (spam etc.)
 - authority, source, actuality, copyright
 - conflicting goals: maximizing relevant information vs. minimizing irrelevant information
 - · relevance is subjective and context-dependent

MLIR/CLIR



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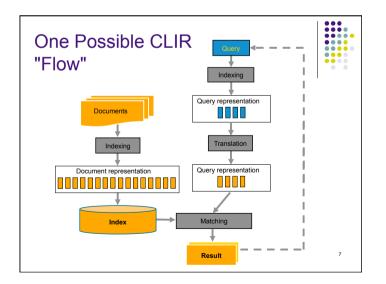
- Monolingual retrieval in non-English languages
- Bilingual retrieval $A \rightarrow B$
- Multilingual retrieval A → A, B, ...
- Multilingual retrieval AB \rightarrow A, AB, AC, B, BC, ...
- Multilingual Information Access/Multilingual Retrieval encompasses all four definitions
- Cross-Language Information Retrieval means at least a bilingual retrieval between two different languages
- We can translate: queries, documents, both, neither!
- The "simplest scenario" translate the query (QT)

The CLIR Challenge

"Given a query in *any medium* and *any language*, select relevant items from a multilingual multimedia collection which can be in any medium and any language, and present them in the style or order most likely to be useful to the querier, with identical or near identical objects in different media or languages appropriately identified."

...

[D. Oard & D. Hull, AAAI Symposium on Cross-Language IR, Spring 1997, Stanford]



Outline

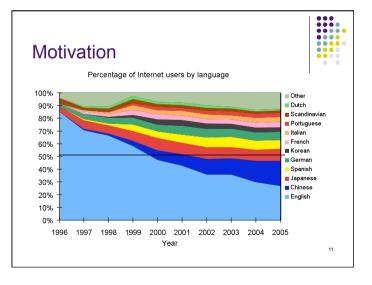
- Information Retrieval
- MLIR/CLIR motivation and evaluation campaigns

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- Indexing
- Translation
- Matching

Motivation Strč prst skrz krk Mitä sinä teet? Mam swoją książkę Mem fáj a fogad? Er du ikke en riktig nordmann? Добре дошли в България! Fortuna caeca est نهارسعيد) 我不是中国人







- Bilingual / multilingual
- people may express their needs in one language and understand another
- we may write a query in one language and understand answer given in another (e.g., very short text in QA, summary statistics, factual information (e.g., travel))

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- There are language-independent media that may be described in a different language (*image*, *music*)
- to have a general idea about the contents (and latter to manually translate the most pertinent documents)
- more important with the Web (however consumers prefer having the information in their own language).



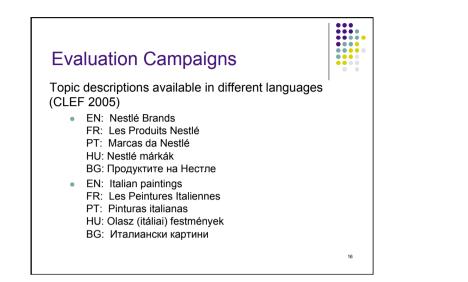
- TREC (trec.nist.gov)
 - TRECs 3-5: Spanish
 - TRECs 5-6: Chinese (simplified, GB)
 - TRECs 6-8: Cross-lingual (EN, DE, FR, IT)
 - TREC-9: Chinese (traditional, BIG5)
 - TRECs 10-11: Arabic
 - See [Harman 2005]
- Objectives
 - · Promote IR research & communication with industry

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- Speed the transfer of technology
- Build larger test-collections (evaluation methodology)

Evaluation Campaign.org)
 Started in 2000 with EN, DE, FR, IT
 2001-02: EN, DE, FR, IT, SP, NL, FI, SW
 2003: DE, FR, IT, SP, SW, FI, RU, NL
 2004: EN, FR, RU, PT
 2005-06: FR, PT, HU, BG
 2007: HU, BG, CZ
 2008-09: Persian
 Both monolingual, bilingual and multilingual evaluation
 Other tasks: domain-specific, interactive, spoken document (2002 →), Image-CLEF (2003 →), QA(2003 →), Web(2005 →), GeoCLEF (2005 →), see [Braschler & Peters 2004]

Evaluation Campaigns (CLEF 2005) FR PT BG HU Size MB 487 MB 564 MB 213 MB 105 MB 177,452 210.734 69,195 49.530 Docs # token/ doc 178 213 134 142 # queries 50 50 49 50 # rel. doc./ 50.74 58.08 15.88 18.78 query 15



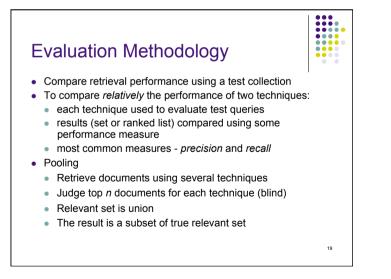
Evaluation Campaigns

- NTCIR (research.nii.ac.jp/ntcir/)
 - Started in 1999: EN, JA
 - NTCIR-2 (2001): EN, JA, ZH (traditional)
 - NTCIR-3 (2002): NTCIR-4 (2004), and NTCIR-5 (2005): EN, JA, KR, ZH (traditional) and patent (JA), QA (JA), Web (.jp), Summarization

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- NTCIR-6 (2007): JA, KR, ZH (traditional)
- NTCIR-7 (2009): JA, KR, ZH (traditional & simplified), IR4QA, CCLQA, MOAT, MuST, Patent translation & mining

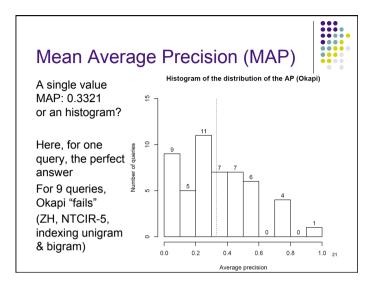


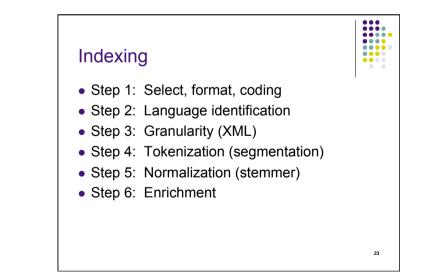


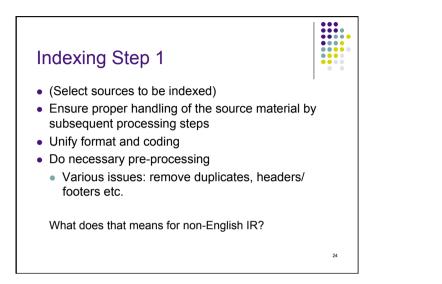
Avera	age Pre	cision (C	Dne Que	ery)
Rank	Syst	em A	Sys	stem B
1	R	1/1	nR	
2	R	2/2	R	1/2
3	nR		R	2/3
	nR		nR	
35	nR		R	3/35
	nR		nR	
108	R	3/108	nR	
	AP =	0.6759	AP =	0.4175
				-38.2%
		1	!	20



- Information Retrieval
- MLIA/CLIR motivation and evaluation campaigns
- Indexing
- Translation
- Matching









<TOPIC>

- <TITLE>時代華納,美國線上,合併案,後續影響</TITLE>
- <DESC> 查詢時代華納與美國線上合併案的後續影響。</DESC>

<NARR>

<BACK>時代華納與美國線上於2000年1月10日宣佈合併,總市值估計為 3500億美元,為當時美國最大宗合併案。</BACK>

....

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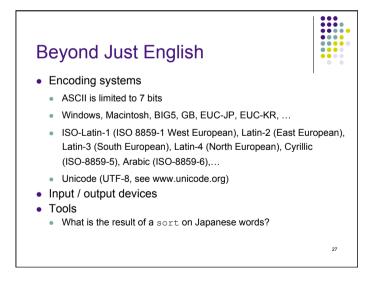
<REL>評論時代華納與美國線上的合併對於網路與娛樂媒體事業產生的影響為 相關。敘述時代華納與美國線上合併案的發展過程為部分相關。內容僅提及 合併的金額與股權結構轉換則為不相關。</REL>

</NARR>

<CONC>時代華納,美國線上,李文,Gerald Levin,合併案,合併及採購,媒 體業,娛樂事業</CONC>

</TOPIC>





Indexing Step 2



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- Most of the following steps are language dependent
- It is necessary to identify the language of the text to be processed
 - on document level
- on paragraph level, or
- on sentence level
- Language identification (common words, frequencies of bigrams, trigrams, ...)

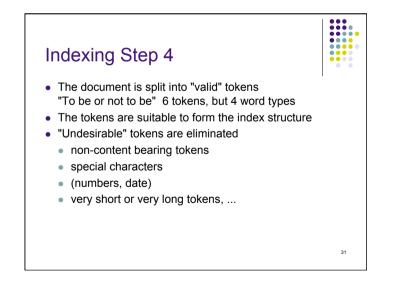


- Is important (see EuroGov at CLEF 2005)
 - · Important to apply the appropriate stopword / stemmer

....

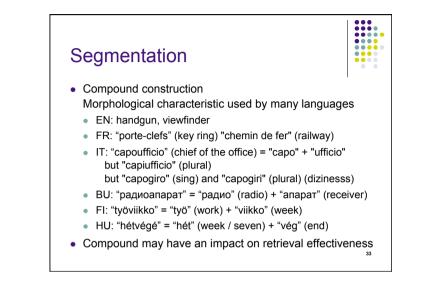
- the same language may used different coding (RU)
- the same information could be in available in different languages
- Domain name does not always help
 - in .uk, 99.05% are written in EN
 - in .de, 97.7% in DE (1.4% in EN, 0.7% in FR)
 - in .fr, 94.3% in FR (2.5% in DE, 2.3% in EN)
 - in .fi, 81.2% in FI (11.5% in SW, 7.3% in EN)
- And multilingual countries and organizations
 - in .be, 36.8% in FR, 24.3% in NL, 21.6% in DE, 16.7 in EN
 In .eu, ?

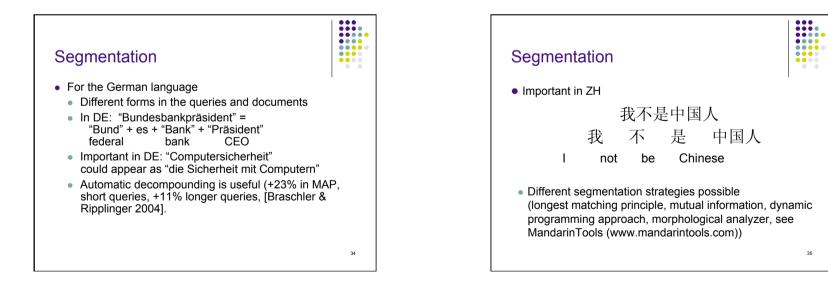
<section-header><section-header><section-header><list-item><list-item><list-item><list-item><list-item><list-item>



Segmentation

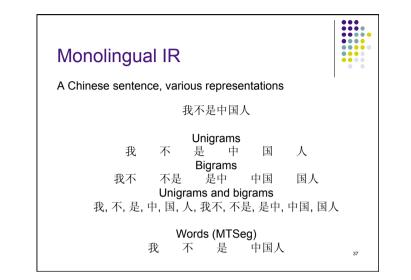
• What is a word / token? Sequence of letters? I'll send you Luca's book C|net & Micro\$oft IBM360. IBM-360. ibm 360. ... Richard Brown brown paint Brown is the ... Database system data base system data-base system (hyphen ?)





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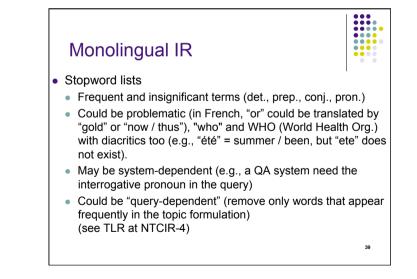




Monolingual IR

ZH: Unigram & bigram > word (MTool) \approx bigram ¹ *n*-gram approach (language independent) better than language-dependent (automatic segmentation by MTool) [Abdou & Savoy 2006] Baseline in bold, difference statistically significant underlined JA: Unigram & bigram \approx word (Chasen) \geq bigram [Savoy 2005]

MAP / ZH (T) NTCIR-5	unigram	bigram	word (MTool)	uni+ bigram
PB2	0.2774	0.3042	0.3246	<u>0.3433</u>
LM	0.2995	0.2594	0.2800	0.2943
Okapi	0.2879	0.2995	0.3231	<u>0.3321</u>
tf idf	<u>0.1162</u>	0.2130	<u>0.1645</u>	0.2201



Monolingual IR



- Stopword list for the English language
 - No clear and precise decision rule
 - Intelligent matching between query & document terms
 - Reduce the size of the inverted file (30% to 50%)
 - The SMART system suggests 571 words (e.g., "a", "all", "are", "back", "your", "yourself", "years"...)
 - Fox [1990] suggests 488 terms
 - The DIALOG system suggests 9 terms ("an", "and", "by", "for", "from", "of", "the", "to", "with") due to problem with query "vitamin a" or "IT engineer"
 - WIN system (TLR, Thomson Legal & Regulatory, now Thomson Reuters) uses one term ("the")

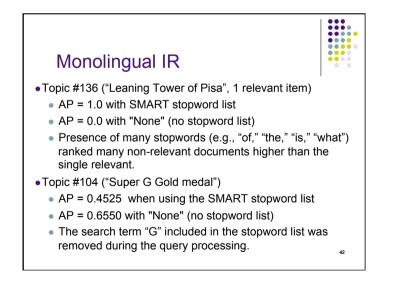
Monolingual IR

Evaluation CLEF 2001 to CLEF 2006 (*Los Angeles Times* (1994) & *Glasgow Herald* (1995)), for 169,477 documents and 284 TD queries) [Dolamic & Savoy, 2009]

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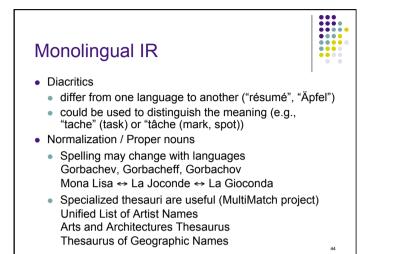
MAP	SMART (571 words)	Short (9 words)	None
Okapi	0.4516	0.4402	0.3839
DFR-I(n _e)B2	0.4702	0.4743	0.4737
DFR-PL2	0.4468	0.4463	<u>0.3159</u>
DFR-PB2	0.4390	0.3258	0.0287
tf idf	0.2742	0.2535	0.2293

Underlined: significant difference with SMART



Indexing Step 5 Tokens are normalized in order to reach features which are suitable for retrieval This is one objective of the use of a controlled vocabulary in manual indexing normalize orthographic variations (e.g., "database" or "data base")

- lexical variants (e.g., "analyzing", "analysis")
- equivalent terms that are synonymous in meaning (e.g., "film", "movie")



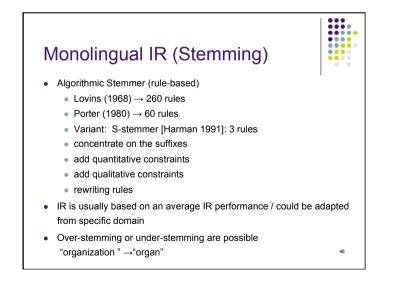
Monolingual IR (Stemming)

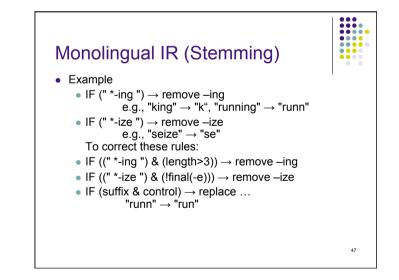
- Stemming (words & rules)
 - Inflectional (*light*) the number (sing / plural), horse, horses the gender (femi / masc), actress, actor verbal form (person, tense), jumping, jumped relatively simple in English ('-s', '-ing', '-ed')

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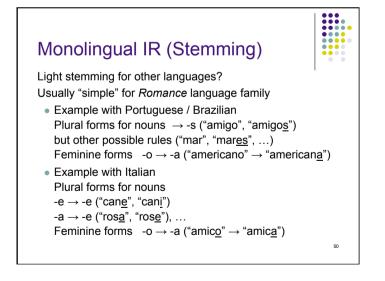
....

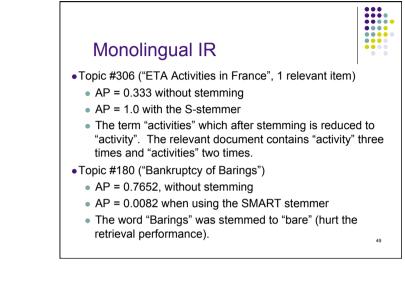
 derivational (stem + suffix = word) forming new words (changing POS)
 '-ably', '-ment ', '-ship' admit → {admission, admittance, admittedly}

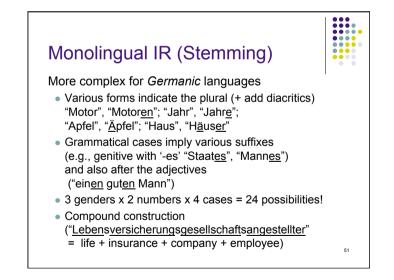




Мс	onolin	gual II	२			
Evaluation Herald (S	on CLEF : 95)), for 1	2001 to C 69,477 de	CLEF 200	6 (<i>LA Tin</i> s, 284 TD	nes (94) 8 queries)	Glasgow
	None	S-stem	Porter	Lovins	SMART	Lemma
Okapi	0.4345	0.4648†	0.4706†	0.4560 ‡	0.4755†	0.4663†
PL2	0.4251	<u>0.4553</u> †	<u>0.4604</u> †	0.4499†‡	<u>0.4634</u> †	0.4608†
I(n _e)C2	0.4329	0.4658†	0.4721†	0.4565 ‡	0.4783†	0.4671†
LM	0.4240	0.4493†	<u>0.4555</u> †	0.4389 ‡	0.4568†	0.4444†
tf idf	0.2669	0.2811†	0.2839†	0.2650 ‡	0.2860†	0.2778†
Average	0.4291	0.4588	0.4647	0.4503	0.4685	0.4597
%change		+6.9%	+8.3%	+4.9%	+9.2%	+7.1%







Monoling			,	
Seven gram	matical ca	ases, even i	for names	
Case	Paris	Praha	France	Ann
nominative	Pařiž	Praha	Francie	Anna
genitive	Pařiž <u>e</u>	Prahy	Francie	Anny
dative	Pařiž	Praz <u>e</u>	Franci	Ann <u>ĕ</u>
accusative	Pařiž	Prah <u>u</u>	Franci	Ann <u>u</u>
vocative	Pařiž	Praho_	Franci <u>e</u>	Ann <u>o</u>
locative	Pařiž	Praz <u>e</u>	Franci	Ann <u>ĕ</u>
instrumental	Pařiží	Prahou	Franci <u>í</u>	Ann <u>ou</u>

Monolingual IR (Stemming)

+4% with the English language

+4% Dutch

+7% Spanish

+9% French

+15% Italian

+19% German

+29% Swedish

+34% Bulgarian

+40% Finnish

+44% Czech

Monolingual IR (Stemming)

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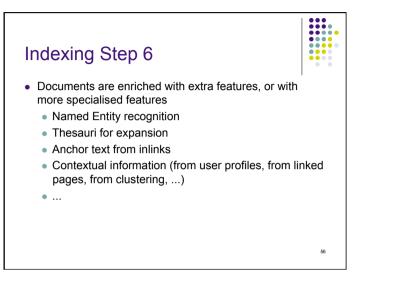
Stemming strategies, Czech language Based on CLEF-2008 corpus, 50 queries

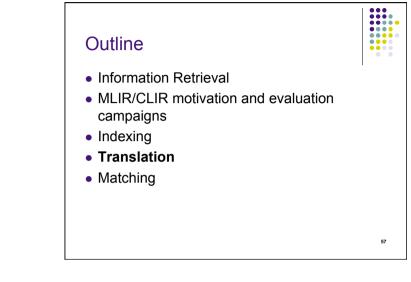
CZ (T)	none	UniNE	Aggr.
Okapi	0.2040	<u>0.2990</u>	<u>0.3065</u>
tfidf	0.1357	<u>0.2040</u>	<u>0.2095</u>

Underlined: difference statistically significant with "none" With and without stopword list

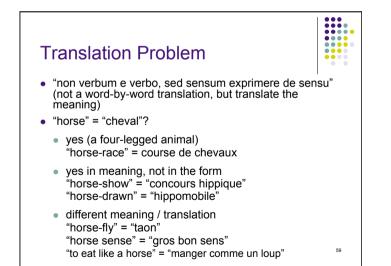
performance differences around 1%

Monolingual IR (Lexical Links) · Mean relative improvement due to (light) stemming · Lexical relationships between languages • "paprika", "goulash", "saber" from HU "robot" from CZ • But the dominant language tends to impose its new words · modern, interview, sport, jury, pediaree, computer, internet, CD, DVD, cassette, snob, pub, microwave, ... Examples • disc (EN) \rightarrow "disk" (e.g., CZ) \rightarrow "disc" (using the Latin letters) \rightarrow "диск" (in Russian, Cyrillic letters) Renault (EN) → "Renault" (e.g., CZ) \rightarrow "Рено" (in Russian, Cyrillic letters) 54 55 · CLEF topic "(Best Picture) Oscar" vs. "Oskar"





Translation Difficult problem, even for humans Pizza Restaurant, London "Open 24 hours except 2 a.m. – 8.a.m." A Mexican bar "Sorry, we're open!" India "Children soup" Cairo, Egypt "Unaccompanied ladies not admitted unless with husband or similar" On a Japanese medicine bottle, "Adults: 1 tablet 3 times a day until passing away" C. Crocker: Løst in Tränšlatioπ. Misadventures in English Abroad. O'Mara Books, London, 2006



Automatic Translation



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- In general: IR performance from 50 to 75% of the equivalent monolingual case (TREC-6) up to 80% to 100% (CLEF 2005)
- Do we need to present (to the user) the translation?
 - yes: to summarize a result
 - no: simple bag-of-words (sent to the IR process)
- Can the user help (translating / selecting)?
 - "I'm not an expert but I can recognize the correct translation of a painting name in Italian"

Automatic Translation

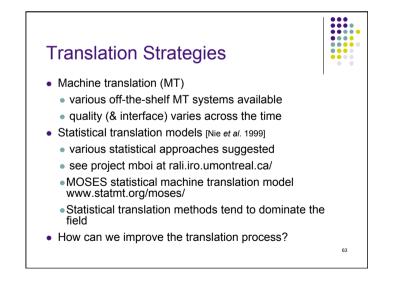
- In many cases, the context could be rather short
- Query translation could be a mix of bag-of-words and phrase E.g., "car woman bag and man walking in a street" or difficult to understand/classify "plate orange" a noun phrase or a bag of words

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- Legend of statistical tables
- Caption of images
- Short description of a cultural object (with a mixed of languages, e.g., *The European Library*)

Ignore the translation problem! Ignore the translation problem! Sentence in one language is misspelled expression of the other (near cognates) and with some simple matching rules, a full translation is not required (e.g., Comell at TREC-6, Berkeley at NTCIR-5) Machine-readable bilingual dictionaries (MRD) provide usually more than one translation alternatives (take all? the first?, the first k? same weight for all?) OOV problem (e.g., proper noun) could be limited to simple word lists Must provide the lemmas (not the surface words!) (relatively easy with the English language)



OOV

- Out-Of-Vocabulary
 - Dictionary has a limited coverage (both in direct dictionary-lookup or within an MT system)

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- Occurs mainly with names (geographic, person, products)
- The correct translation may have more than one correct expression (e.g. in ZH)
- Using the Web to detect translation pairs, using punctuation marks, short context and location (e.g. in EN to ZH IR) [Y. Zhang *et al.* TALIP]
- Other approaches to improve the translation?

Pre-Translation Expansion

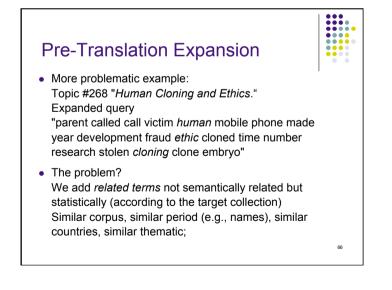


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 Idea: Add terms into the query before translating it. [Ballesteros & Croft, 1997] The submitted request is usually short. Ambiguity could be high Usually improve the retrieval effectiveness (e.g., Rocchio)
 Good example:

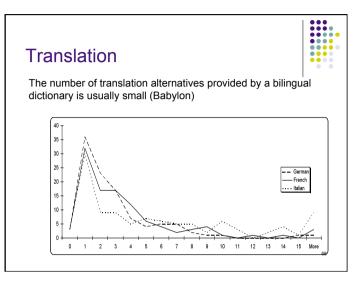
Topic #339 "*Sinn Fein and the Anglo-Irish Declaration.*" "political british street party *anglo-irish declaration* britain adam *sinn* irish ireland government leader *fein* anglo talk peace northern downing ira"

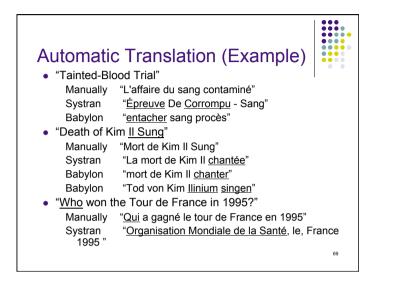
 Useful additional terms could be morphological related terms (British, Britain, UK)

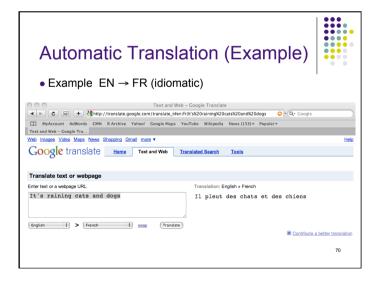


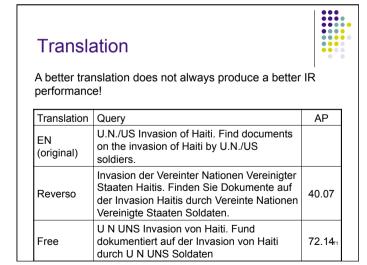
• The same concept may have different translation

- depending on the region / country / epoch
- E.g. "Mobile phone"
- « Natel » in Switzerland
- « Cellulaire » in Quebec
- « Téléphone portable » in France
- « Téléphone mobile » in Belgium









Translation

On a large query set (284 CLEF 2001-06, English corpus) Original query written in English (Title-only) [Dolamic & Savoy 2010b] Statistical significant difference (*)

	MAP
	Mono
l(ne)C2	0.4053
Okapi	0.4044
LM	0.3708*
tf idf	0.2392*

Tran	slatior	ו			
Automa	tic transla	itten in Eng ation done b ant differen	y Yahoo (r	nay 2007)	 10b]
MAP	Mono	From ZH	From DE	From FR	From SP
l(ne)C2	0.4053	0.2286*	0.2951*	0.3322*	0.2897*
Okapi	0.4044	0.2245*	0.2917*	0.3268*	0.2867*
LM	0.3708	0.2000*	0.2636*	0.3006*	0.2600*
tf idf	0.2392	0.1289*	0.1846*	0.2065*	0.1812*
diff		-45.1%	-26.7%	-17.5%	-27.9%
					74



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. ...

Original query written in English (284 T-only) Automatic translation done by Google (May 2007) Statistical significant difference (*) [Dolamic & Savoy 2010b]

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MAP	Mono	From ZH	From DE	From FR	From SP
I(ne)C2	0.4053	0.3340*	0.3618*	0.3719*	0.3741*
Okapi	0.4044	0.3327*	0.3625*	0.3692*	0.3752*
LM	0.3708	0.3019*	0.3305*	0.3400*	0.3426*
tf idf	0.2392	0.1920*	0.2266*	0.2294*	0.2256*
diff		-18.2%	-9.3%	-7.3%	-7.1%
					73



Some findings

Translation

- The quality (IR view) of MT system has a large variability
- Some languages are more difficult than other (ZH)
- The easiest language is not always the same SP for Google, clearly FR for Yahoo!
- For some IR model and language pair, the difference in MAP could be small Google, FR as query language: 0.2392 vs. 0.2294 (-4.1%)

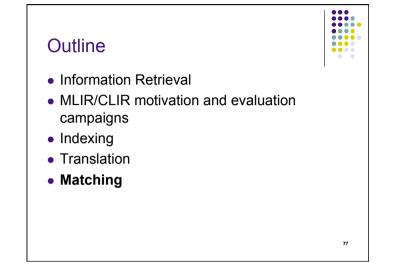
Translation

Where are the real translation problems? For Google MT system

Source	ZH	DE	FR	SP
name	21	2	1	2
polysemy	16	4	11	11
morphology	2	2	1	2
compound	0	4	0	1
other	0	0	2	0

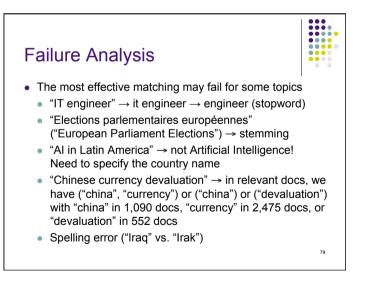
76

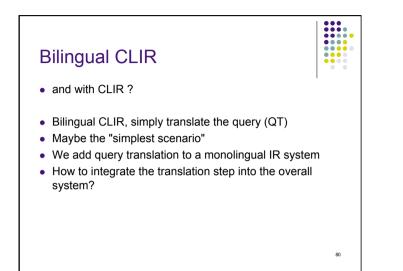
78

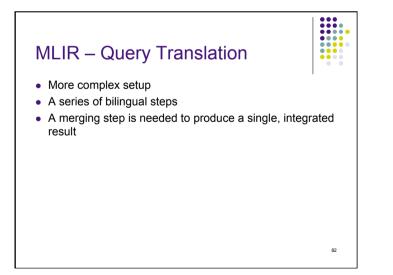


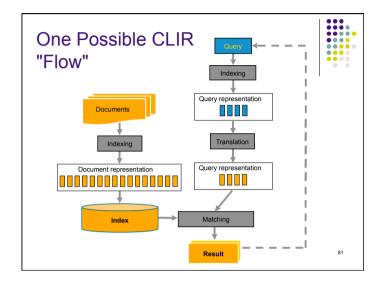
Matching: Assumptions

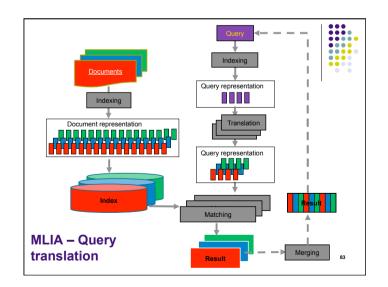
- The matching stage needs to assign weights to query (and document) terms
- Remember: we should not require exact matches
- Assumptions:
 - Texts having similar vocabulary tend to have the same meaning
 - More query terms match → more relevant
 - Query terms more frequent in doc → more relevant
 - Rare query terms match → more relevant
 - Query terms clustered tightly in doc → more relevant
 - + others (frequent inlinks, occurrence in title, etc.)

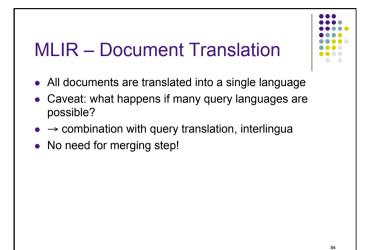


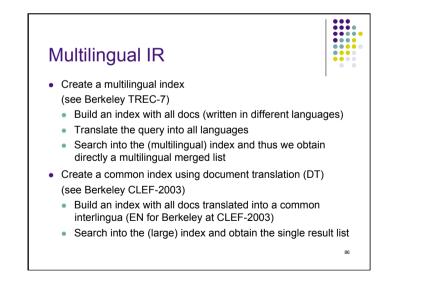


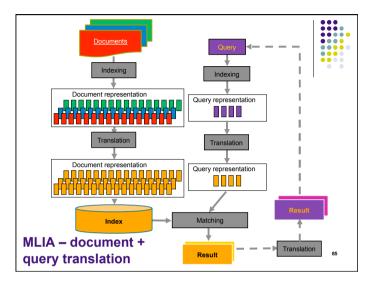










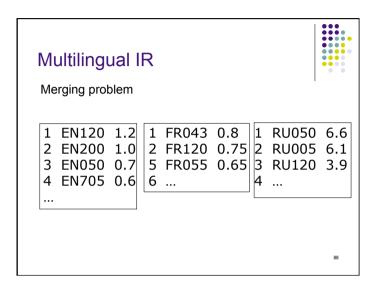


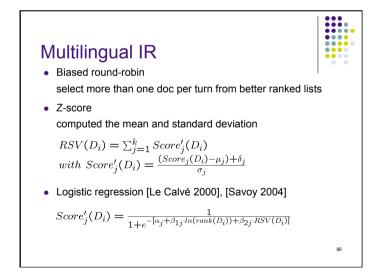
Multilingual IR

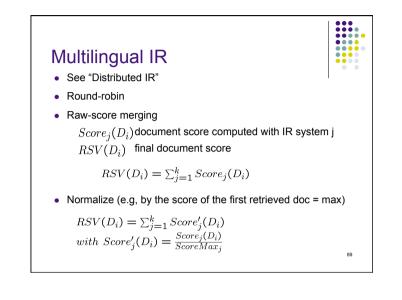
• Query translation (QT) and search into the different languages, then merging

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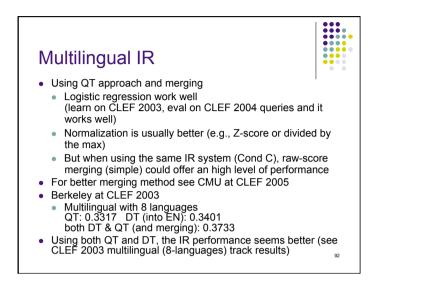
- Translate the query into different languages
- · Perform a search separately into each language
- Merge the result lists
- Mix QT and DT (Berkely at CLEF 2003, Eurospider at CLEF 2003) [Braschler 2004]
- No translation
 - Only with closely-related languages / writing systems
- Very limited in multilingual application (proper names, places / geographic names)







Multilingual I	R		
Cond. A best IR system Cond C the same IR sys		,	
EN->{EN, FR, FI, RU}	Cond. A	Cond. C	
Round-robin	0.2386	0.2358	
Raw-score	0.0642	0.3067	
Norm (max)	0.2899	0.2646	
Biased RR	0.2639	0.2613	
Z-score	0.2669	0.2867	
Logistic	0.3090	0.3393	91



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Conclusion

- Search engines are mostly language independent
- Monolingual
 - stopword list, stemmer, compound construction
 - more morphological analysis could clearly improved the IR performance (FI)

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- segmentation is a problem (ZH, JA)
- Bilingual / Multilingual
 - various translation tools for some pairs of language (EN)
 - more problematic for less-frequently used languages
 - IR performance could be relatively close to corresponding monolingual run
 - merging is not fully resolved (see CMU at CLEF 2005)

Conclusion

• "In theory, practice and theory are the same, but in practice they are not."

David Hawking, Chief Scientist Funnelback

- The various experiments shown that guery-by-guery analysis is an important step in scientific investigations. We really need to understand why IR system may (will) fail for some topics. Learn by experiences.
- The real problems (implementation) are crucial (Der Teufel lieat im Detail)

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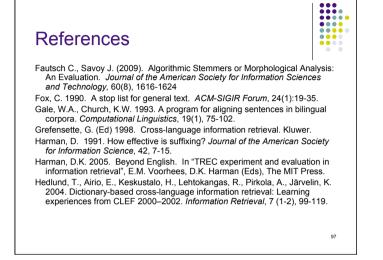
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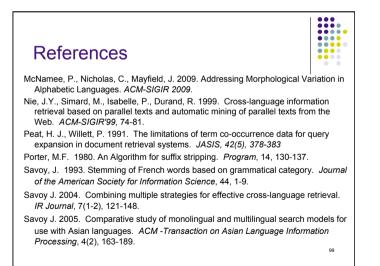
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